Homeowner Guidance: Security Deposits

SOCCER HOUSING BUREAU

At this time, the Soccer Housing Bureau booking system does not process or hold security deposits directly.

Homeowners who would like to require a security deposit may do so independently using the following best practices:

1. Communicate the deposit requirement clearly

Include a note in your listing description explaining:

- the deposit amount
- what it covers
- when it is due
- how it will be refunded

Example:

"A refundable $300 security deposit is required prior to check-in. This deposit will be collected directly by the homeowner and returned within 72 hours of checkout, pending inspection."

2. Collect deposits outside SHB's system

Homeowners may collect deposits using any of the following methods:

- Zelle
- Venmo
- CashApp
- PayPal
- Check or cash
- Credit card (if they have their own payment system)

3. Confirm the deposit is received before check-in

Homeowners should only provide check-in details after confirming the deposit has been paid.

4. Perform a walkthrough after checkout

Inspect the home shortly after the renter leaves and determine if any portion of the deposit needs to be withheld for repairs or cleaning.

5. Refund the deposit promptly

If no damages are found, return the deposit within 72 hours using the same method it was received.

6. Document any withheld amounts

If any portion of the deposit must be kept, homeowners should document:

- photos of damage
- repair estimates or receipts
- a brief explanation of the deduction

This protects both the homeowner and the renter.

Optional Listing Note

Homeowners may add this statement to their listing description:

"A refundable security deposit is required and will be collected directly by the homeowner outside the SHB platform. Details will be provided after your booking is confirmed."